

Fuel card

Get started

You have been issued a new Nedbank fuel card, which is unique to your vehicle.

Please ensure that the following details printed on the card are correct:

- Vehicle registration number
- Vehicle description
- Tank capacity

Using your card

When you pay with your card at a fuel merchant, remember to do the following:

- Present your fuel card
- Provide your vehicle odometer reading
- Keep a copy of the receipt and ensure that the fuel attendant records the correct odometer reading at the time of the transaction. Incorrect odometer readings will flag the transaction as suspicious.

The fuel card may only be used for the following:

- Refuelling (petrol or diesel)
- Top-up oil between services
- Boomed toll gates

Download our Fleet App



Visit us at www.eqstra.co.za

Updating your driver details

To ensure a full-service experience, please update your driver details using the driver details update functionality on our driver app.

Convenience

Your card is accepted throughout South Africa at approved fuel merchants only.

Card benefits

If you have a diesel vehicle:

- Refuel at a Caltex Star Alliance forecourt
- Only refuel with 50 ppm diesel
- Please ensure that the petrol attendant uses the Caltex Point of Sale (POS) machine when swiping your card to process the transaction
- A Star Card slip only has the volume printed at the bottom
- Your card will be accepted at any forecourt; however, only transactions at the Caltex Star Alliance Forecourt qualify for the rebate
- Your fleet manager receives a monthly report which reflects a list of vehicles refuelled at the Caltex Star Alliance forecourts and the rebate earned from those transactions

Keep it safe

Please keep your fuel card safe. If your card is misplaced or stolen, contact your fleet manager or Eqstra's contact centre on:

0861 2878 6637 (0861 CUSTOMER)