

Tyre management

Tyres are the only point of contact between your vehicle and the road, so taking care of your tyres is one of the most important checks.

To be safe, legal, and to prolong the life of your tyres, we recommend that you take your vehicle for wheel balancing and alignment every 10,000 km and check your tyre pressures regularly. Tyre pressures should be checked when the tyres are cold.

If you have any queries relating to the servicing, maintenance or tyre repair/replacement, Eqstra is here to assist you 24/7 on:

Windhoek

+26461272595 (Office hours)

+264811240341 (After hours)

Oranjemund

24/7 driver emergency in the town area

081 699 5728 (Mobile)

4667 (Radio)

24/7 SCM

081 694 1076 (Mobile)

4206 (Radio)

Operational support

081 625 5409 (Office hours)

Remember: As a driver, you will never be required to make a payment for any work done on your vehicle.

Eqstra is responsible for the payment for the replacement of the tyres.

Tyres are replaced when they reach a tread depth of less than 1.6 mm. Tyres must have travelled a minimum of 40,000 km to qualify for a tyre replacement.

Wheel balancing, alignment and puncture repairs are also covered by Eqstra.

A list of Eqstra preferred and approved fitment centres can be provided by our Eqstra maintenance agents. You may request an Eqstra agent to make a booking on your behalf.

When delivering your vehicle to the tyre fitment centre, please notify the booking agent that the vehicle is managed through Eqstra, and they should contact Eqstra to obtain authorisation prior to commencing the work.

Take care of your tyres as non-fair wear and tear damages, including any insurable damages, are not covered by Eqstra and will be recharged to your company.