

# Tracking

For the protection and safety of both you and your vehicle, your vehicle has been fitted with a tracking device (if this option was chosen by your company).

In the event of your vehicle being stolen or hijacked, please contact Eqstra's contact centre agents on:

## **Windhoek**

+26461272595 (Office hours)

+264811240341 (After hours)

## **Oranjemund**

24/7 driver emergency in the town area

081 699 5728 (Mobile)

4667 (Radio)

24/7 SCM

081 694 1076 (Mobile)

4206 (Radio)

Operational support

081 625 5409 (Office hours)

**Remember: Never allow any towing agent or persons who have not been dispatched by Eqstra to tow or remove your vehicle.**

## Emergencies

In the case of an emergency, our contact centre agents are on standby 24/7.

The contact centre agents will require your vehicle registration number and will dispatch a recovery team to locate the vehicle, if necessary.

## Log-book

Our vehicle tracking service includes an electronic logbook.

If you are registered as the regular driver, you will receive a log-book link via email.

The link will take you to a report displaying the previous week's trips, and you will be able to confirm if the trip was either private or business.

We recommend that you create points of interest (POI) against all business trips.