

Full maintenance rental (FMR)

Eqstra finances your vehicle under the full maintenance rental product (FMR).

FMR covers finance, maintenance, servicing and tyre replacement, vehicle licencing and traffic fine management.

If you have any queries relating to your vehicle, for example, an expired vehicle licence, a query on a traffic fine, or where to service your vehicle, Eqstra's agents are here to assist you 24/7 on:

Windhoek

+26461272595 (Office hours)

+264811240341 (After hours)

Oranjemund

24/7 driver emergency in the town area

081 699 5728 (Mobile)

4667 (Radio)

24/7 SCM

081 694 1076 (Mobile)

4206 (Radio)

Operational support

081 625 5409 (Office hours)

Remember: As a driver, you will never be required to make a payment for any work done on your vehicle.

- Servicing of the vehicle as per the vehicle manual, and fair wear and tear maintenance and repairs to the vehicle. Please refer to the maintenance driver pack.
- Replacement and maintenance of tyres (if selected by your company), please refer to the tyre driver pack.
- Initial registration and the management of the annual licencing of the vehicle for passenger and light commercial vehicles.
- 24/7 roadside assistance (if selected by your company), please refer to the roadside assistance driver pack.
- Management of traffic fines: All traffic fines are redirected to you as the driver.
- Cross-border authorisation (with permission from your fleet manager).

Eqstra will require the following for cross-border authorisations:

- Vehicle registration number
- Full names and surnames of the driver
- Copy of the driver's licence
- Destination/s
- Departure and return dates from and to Namibia
- Telephone and e-mail contact details

Take care of your vehicle as non-fair wear and tear damages, including any insurable damages, are not covered by Eqstra and will be recharged to your company.