

NEW

Stand By Me Service

Introducing a new complimentary roadside safety support service that provides you with protection while waiting for your vehicle to be towed.

If your vehicle is subscribed to the Eqstra roadside assistance program, and suffers a mechanical break down, please contact Eqstra for roadside assistance. If you have broken down in an area where you feel unsafe, you can request that Eqstra dispatch a safety support vehicle to wait with you until the tow company arrives. Your subscription allows for 2 incidents requests per annum.

Priority is given to incidents that occur at night or in areas that are considered unsafe.

All security personnel hold current registration with PSIRA (Private Security Industry Regulatory Authority) and undergo an independent vetting process.

Neither Eqstra, nor any third-party, can

be held liable for any damage or injury sustained by the member while waiting for a roadside safety service provider to arrive.

If the roadside assistance provider reaches the vehicle and driver before the roadside safety support, the service will be cancelled and will not count as a case being deducted from the members' annual limit of 2 incidents per annum.



To request roadside assistance, and the Stand By Me service, call

0861 377 872

Select option 3, then option 1